



Quadra Island Neighbourhood Emergency Preparedness Program (NEPP) Volunteer Code of Conduct

Quadra Island’s Neighbourhood Emergency Preparedness Program (NEPP) is an integral part of the Quadra Island Emergency Program, which depends on the efforts of willing and dedicated volunteers. The success of the Program is also dependent on the trust Quadra Island residents place in the Program and the Program’s volunteers.

The purpose of this Code of Conduct is to outline the standards of behaviour expected of NEPP volunteers in performing their role(s), to ensure the continuing effectiveness of the Program.

Competency

- NEPP volunteers will carry out their duties to the best of their abilities, and will seek opportunities to develop and maintain skills and knowledge needed to perform these duties.

Confidentiality

- NEPP volunteers will keep confidential all information they are exposed to while serving as volunteers, and will not disclose this information unless required to do so by law, or as needed in support of the Emergency Program.
- The personal contact information of NEPP volunteers will be held by the Quadra Island Emergency Program, and will be shared with other Quadra Island Emergency Program members on a need-to-know basis. Such contact information will be treated by Emergency Program members and NEPP volunteers as confidential information, and will only be used for legitimate Emergency Program purposes.
- NEPP volunteers must maintain this confidentiality after their volunteer relationship with the Program has ended.

Authority

- NEPP volunteers will respect the chain of command within the Quadra Island NEPP Program and the Quadra Island Emergency Program, and will follow guidelines established by the Emergency Program and/or Emergency Management BC (EMBC).

Communication

NEPP volunteers will not comment to the media, or in social media, about any response event or operation associated with their role. Volunteers may promote preparedness events in their neighbourhood through social media.

Signature

Signature

Volunteer Name (print)

For Quadra Island Emergency Program

Date

Date